

Fixing portal login issues on www.TriangleMLS.com from a MAC

This document will guide you through how to setup your MAC to allow login to the Member Portal from TriangleMLS.com.

If you, when attempting to log in to the Member Portal, get a message stating “Account not found”, please try again or contact Triangle MLS helpdesk for assistance.

Open your web browser (Safari, Google Chrome or FireFox) and go to the appropriate section below.

| | |
|--------------------------------|----------|
| MAC -> Safari | 2 |
| MAC -> Chrome | 3 |
| MAC -> FireFox | 6 |

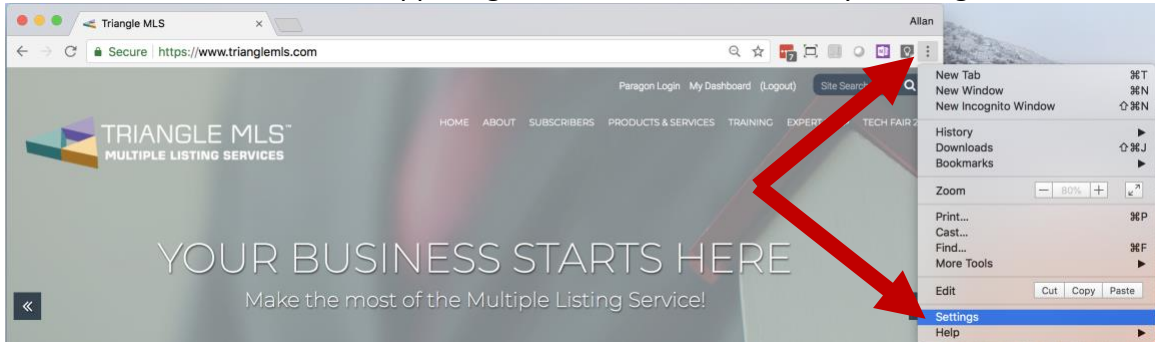
MAC -> Safari

1. Go to <https://rwarwidget.ramcoams.net>. IMPORTANT: This page has no information and can be closed after it has opened you can close the window/tab.
2. You can now return to [Trianglemls.com](https://www.trianglemls.com) and access the portal.

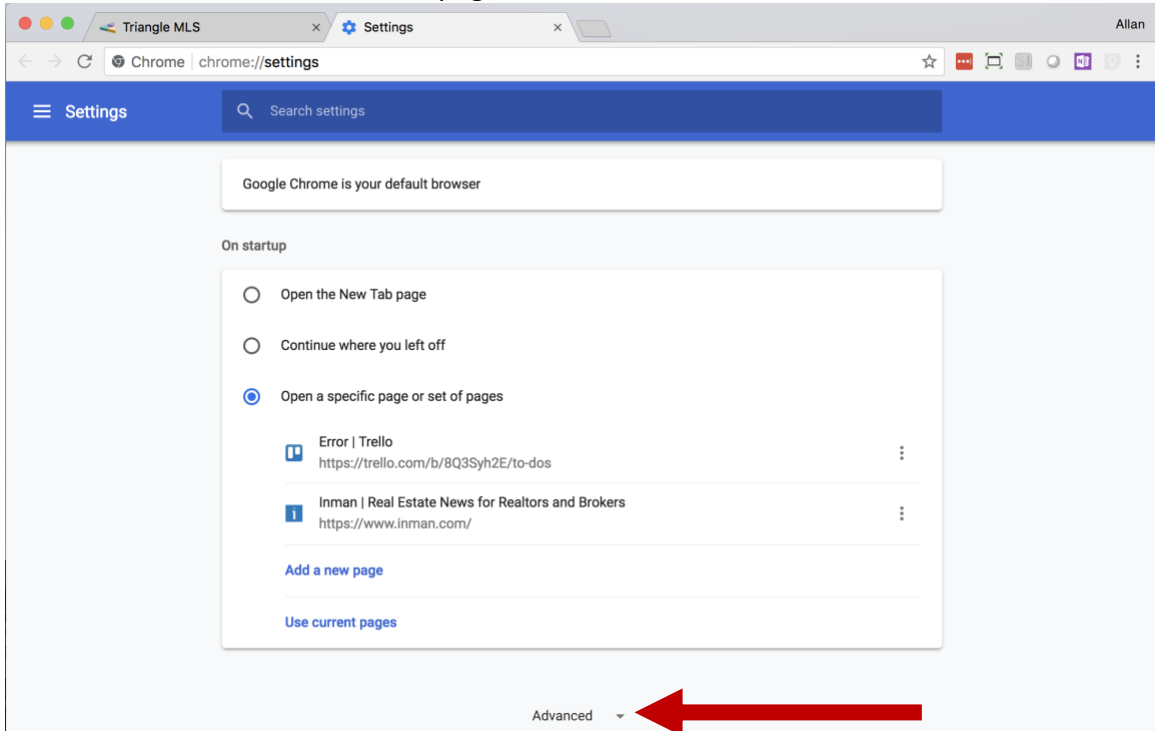
Note that if the browser's history/cache is deleted you will have to perform these steps again.

MAC -> Chrome

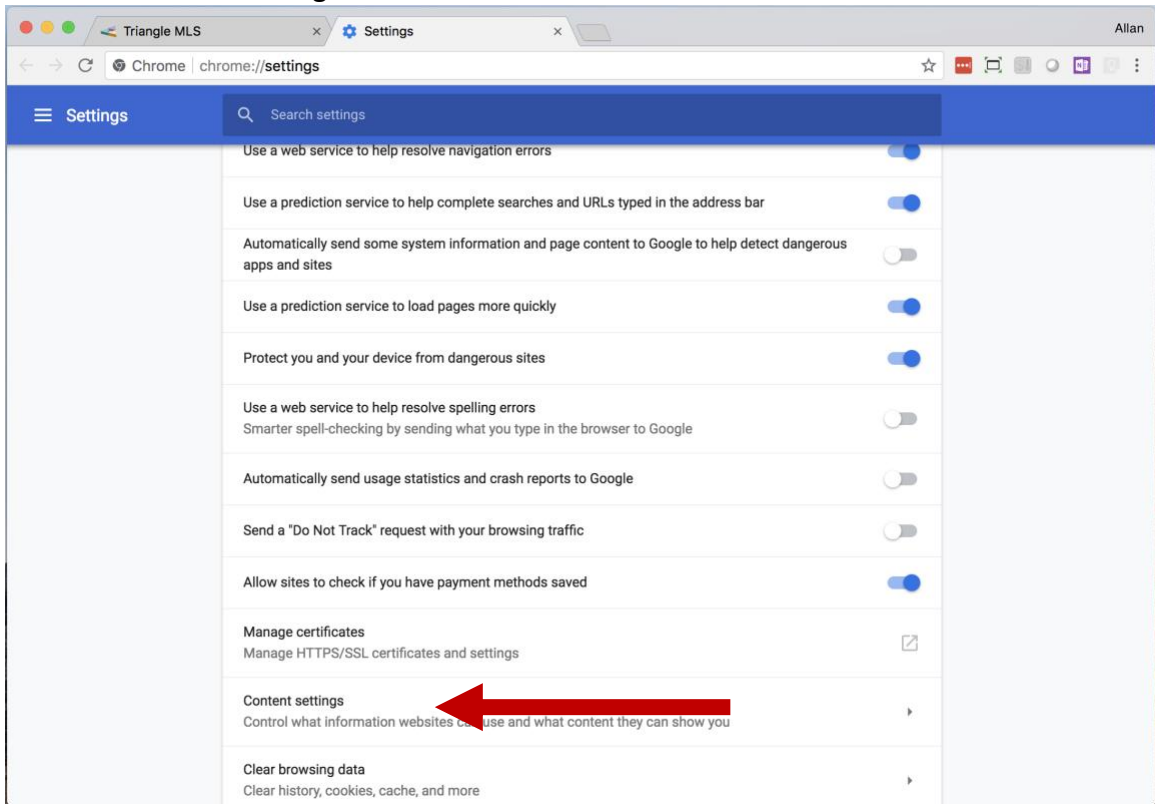
1. Click the menu button in the upper right-hand corner followed by “Settings”



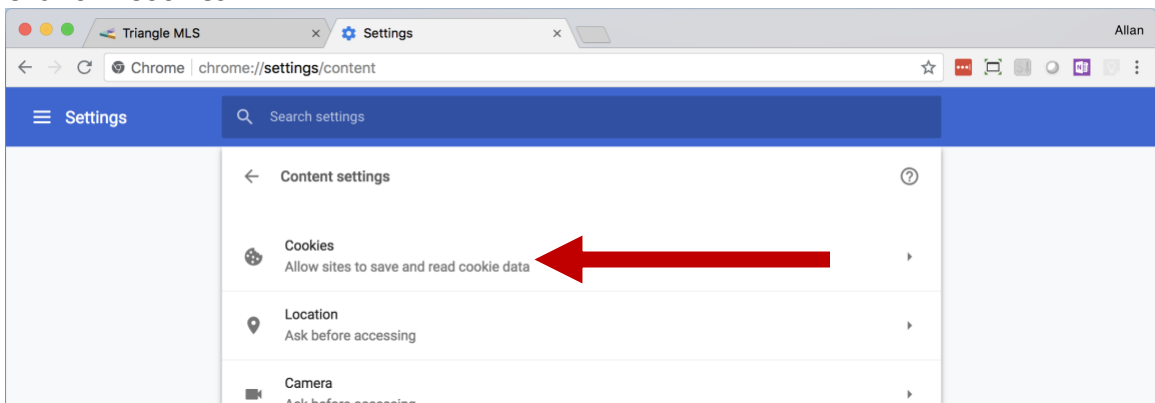
2. Scroll down to the bottom of the page to click on the “Advanced” link



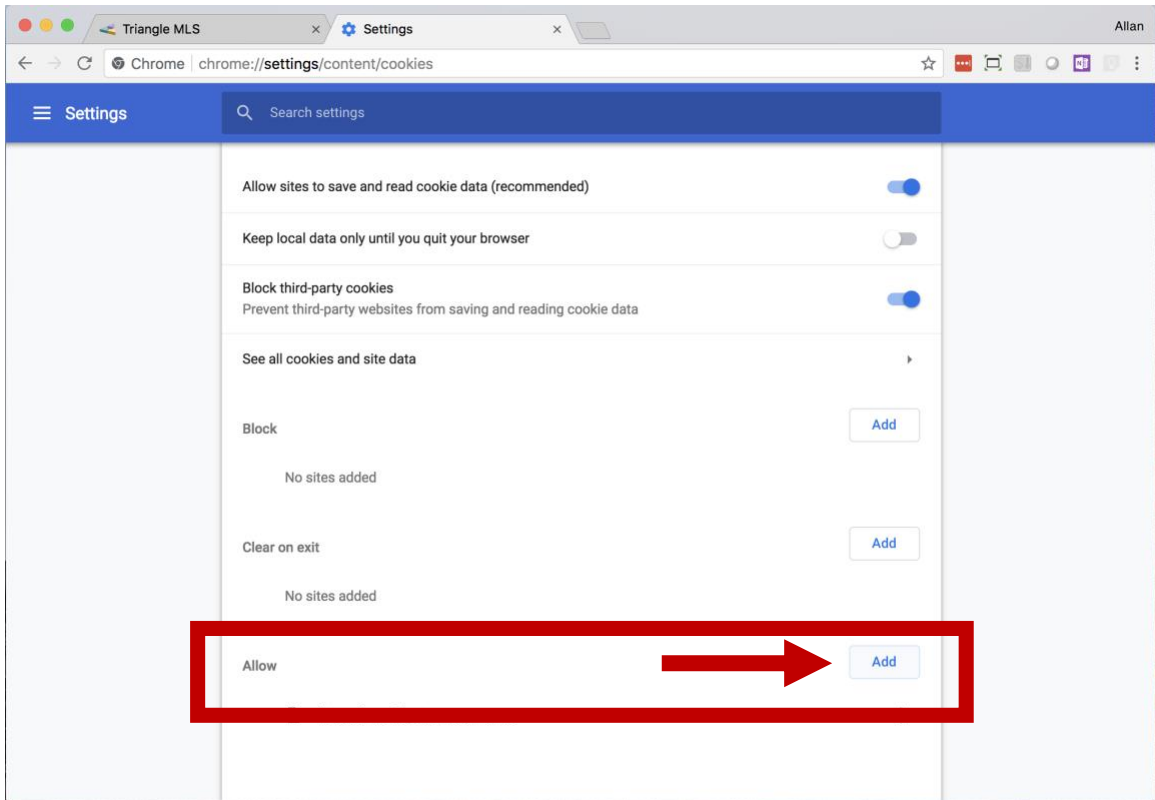
3. Click on “Content settings”



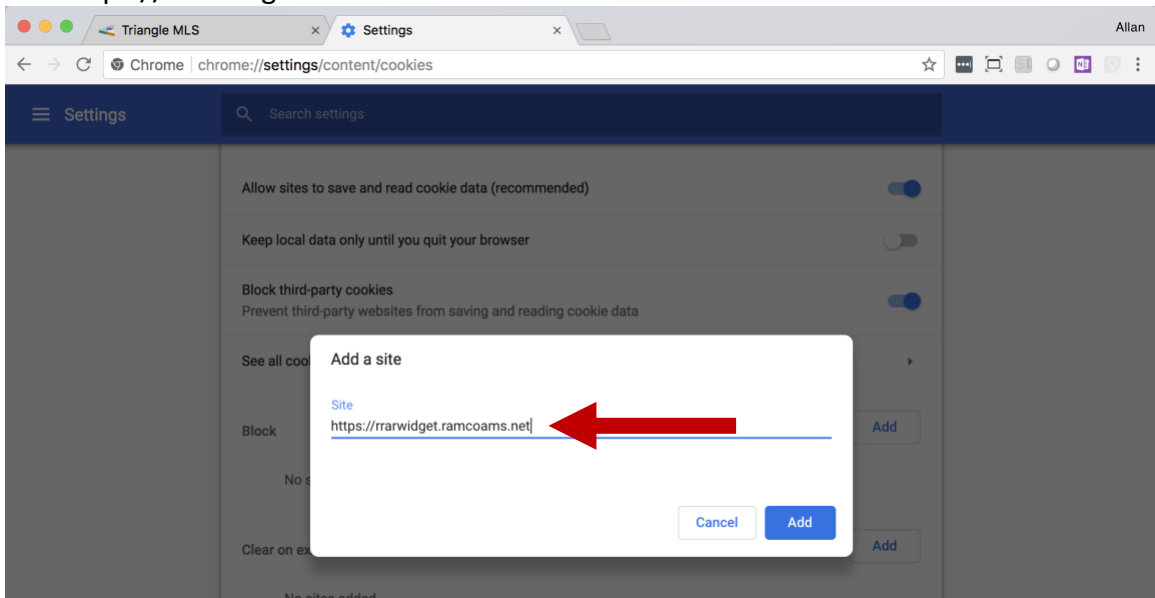
4. Click on “Cookies”



5. Under the “Allow” section click “Add”



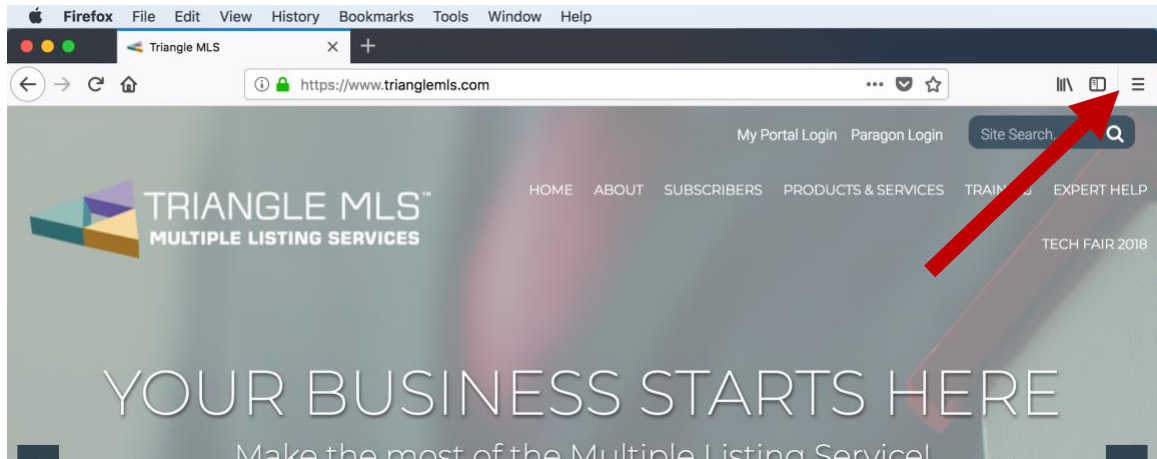
6. Add <https://rrarwidget.ramcoams.net> and click “Add”



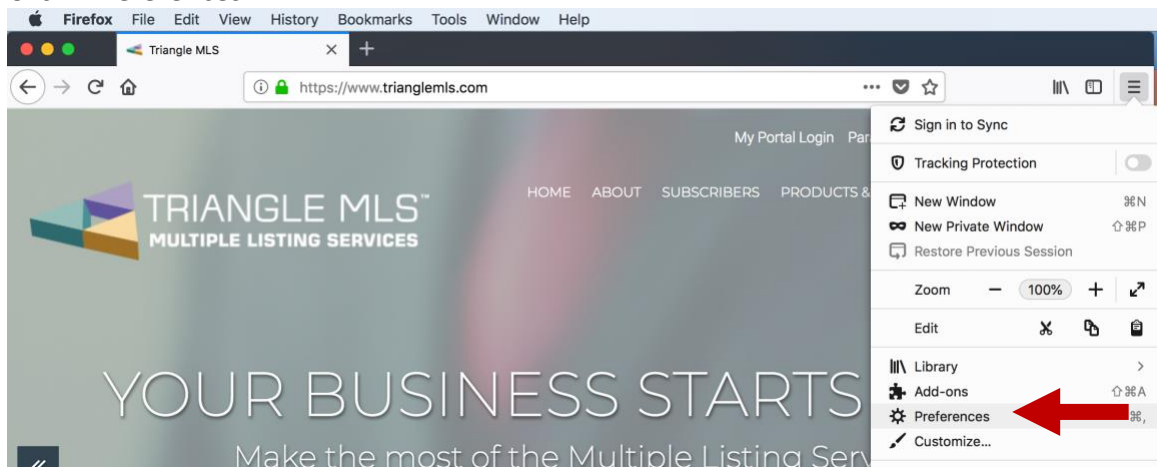
7. Done. You can now return to www.TriangleMLS.com and log in to the member portal.

MAC -> FireFox

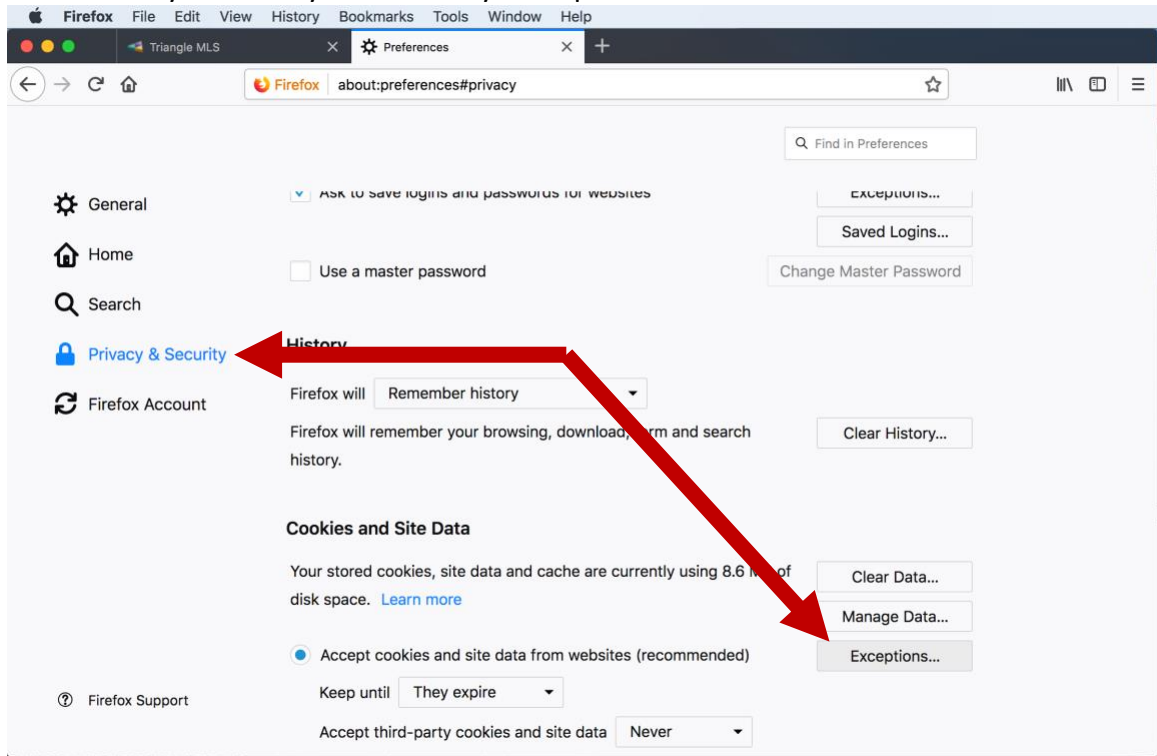
1. Click the menu button in the upper right-hand corner



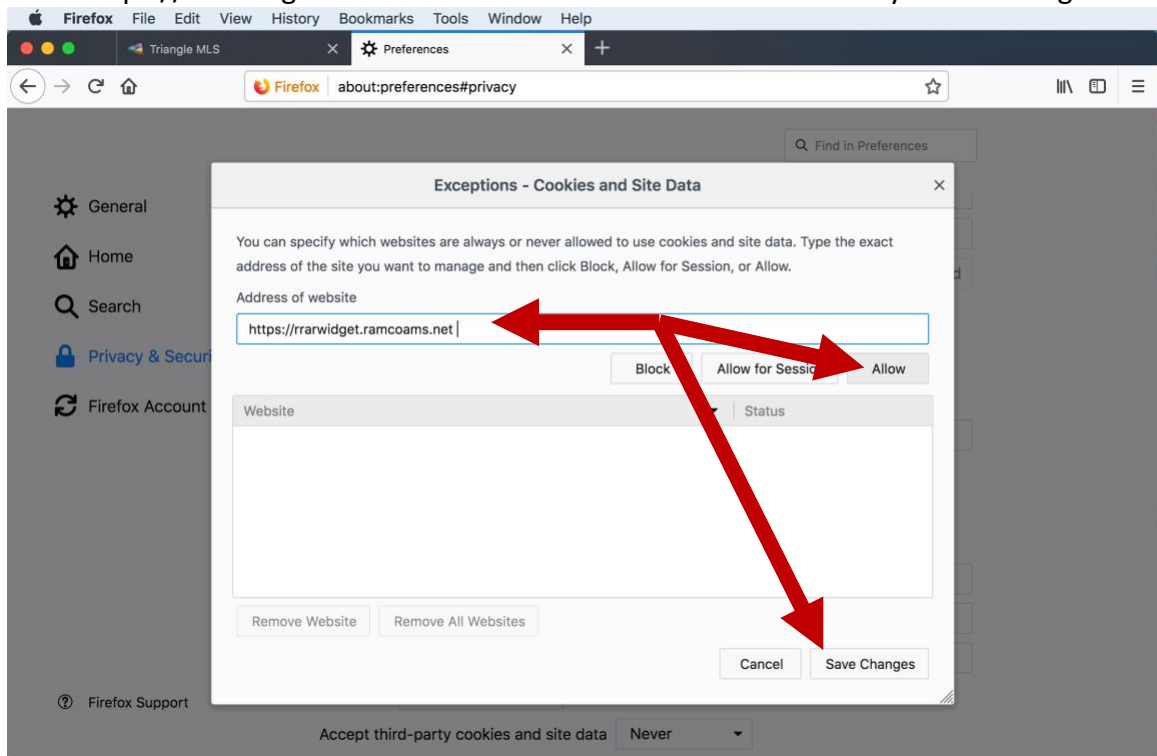
2. Click "Preferences"



3. Click “Privacy & Security” followed by “Exceptions”



4. Enter <https://rrarwidget.ramcoams.net> and click “Allow” followed by “Save Changes”



5. Done. You can now return to www.TriangleMLS.com and log in to the member portal.